A NEWS, VIEWS & INSIGHT NEWSLETTER
for Niagara College Alumni, Staff, Family & Friends

NCompass

Published twice a year December 1999

What's Happening...

AT THE WELLAND CAMPUS?

See centre spread for story and pictures.

10 YEARS!

THE MAID OF THE MIST CENTRE FOR TOURISM AND HOSPITALITY

We review the Centre's history and accomplishments.

see back cover

Best wishes for a warm, safe and peaceful holiday season.

Niagara College: At Home and Abroad

The theme for this issue of NCompass – at home and around the world – couldn't be more fitting for Niagara College. Throughout our 32-year history, the college has had an incredible impact both here in Niagara and in many far off locales.

Our solid commitment to our core business of preparing people for the world of work has resulted in more than 30,000 graduates who can be found literally around the globe. Many of these, such as Grant MacPherson (Chef Training '83), have achieved international acclaim. Following stints at two of the most prestigious hotels in London and Singapore, MacPherson is now Executive Chef at Bellagio in Las Vegas, one of the world's most spectacular hotels where he manages a $200 million (US) a year food and beverage operation with 860 chefs and 14 restaurants.

Others such as Debbie Zimmerman (Journalism '75), continue to make their mark close to home. As Chair of the Regional Municipality of Niagara and longtime regional councillor, Debbie is making an invaluable contribution to the growth and economic vibrancy of Niagara.

Just as "Niagara" is famous around the world, our reputation as a first rate college is also growing internationally. The number of foreign students on campus this year has grown to 174, up from 92 just two years ago. They have come from 32 different countries, including Jordan, Korea, Pakistan, Libya, Colombia and the Caymen Islands. Many will return home, find excellent jobs and persuade others of the value of a Niagara College education.

Not only are we attracting full-time students from around the globe, but international companies are also turning to the college for help in meeting their training needs. Recently, a group of chefs from Cuba completed a five-week training program as part of a five-year training agreement with Cubanacan, Cuba's largest hotel chain.

Meanwhile, in Niagara, local industry continues to take advantage of our customized training programs and educational resources. Our new Centre for Integrated Manufacturing Training and Applied Research is a magnificent example of how we are working with and helping local companies stay current and competitive by providing access to state-of-the-art automation technology, as well as skills upgrading programs.

It is our goal to build on these many successes, both at home and around the world, as a vital education and training partner.

Dan Patterson
President

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- Alumni News and Profiles
- Career Services for Alumni

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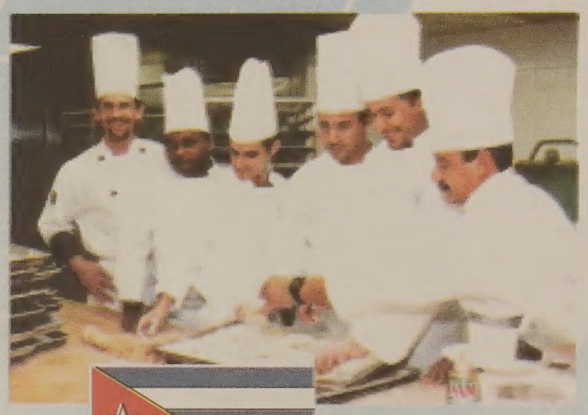
New Programs Start January *details pg4*

1999 AWARDS OF EXCELLENCE SERVICE AWARDS *pg 3*

Global Partnerships

Niagara College's International Education and Development Division devotes its energies to developing partnerships throughout the world with a view to creating a global environment here at the college and to create opportunities for students and staff in the international arena. With patience, a five to ten year development plan, a willingness to invest some international revenue into "making it happen," and a good dose of business risk-taking, the college has achieved a number of successes. Some initiatives that we have developed or are proactively seeking out involve Colombia, Cuba, and China—to name just a few.



CUBA

Niagara College's first-ever contract training came from Cuba. Initial contacts by Martha Casson, vice-president of Enterprise and Services, enabled staff to visit Cuba in 1998 and 1999 to begin discussions regarding training needs for their growing tourism industry. The organization that the college contacted is CUBANACAN, an organization with 24,000 employees, 54 hotels, 72 restaurants, 38 health clubs, three marinas and a transport company. CUBANACAN currently organizes training for their staff in Europe, primarily Switzerland, France and Holland, as well as Mexico. Niagara College is CUBANACAN's first Canadian training partner, offering their employees exposure to the tourism industry in Niagara Falls and Canada.

After the delivery of the first two training sessions that focused on English as a second language training, the International Department of the college and CUBANACAN's Canadian representative developed a comprehensive training strategy. The training strategy involved three major components, ESL for hospitality staff, Chef Training and Hotel and Restaurant Management training. CUBANACAN accepted the proposal and signed a five year training agreement with the College on March 12, 1999. The initial project within the contract was a five week program for chefs that was executed this October.

The Cuban chefs worked two days a week for five weeks, in five of our region's top restaurants including: On the Twenty Restaurant & Wine Bar with Michael Olson, Vineland Estates Winery Ltd. with Mark Picone, Queen's Landing Inn & Conference Resort with Stephen Treadwell, Casa Mia Italian Restaurant with Claudio Mollica and Wellington Court with Eric Peacock. One of our in-house instructors was Werner Hauer of Tradewinds Restaurant in Fonthill. Hauer's expertise in Spanish added translator to his role. In addition to the hands-on experience, the chefs participated in English for Special Purposes classes that focused on terminology in a production kitchen. This schedule, enhanced by the opportunity to stay with Canadian families and interact with industry colleagues, resulted in a unique and rewarding stay for these visitors.

The six participating Canadian chefs will have the unique opportunity to travel to Cuba this winter with Niagara's Mark Hand to conduct a final evaluation of the chefs at their own restaurants. In addition, our regional chefs will cook with the Cuban trainees to present Niagara and Cuban cuisine to tourists in some of the most prestigious hotels in Cuba. This experience will be funded by the contract training program and CUBANACAN will provide the accommodations.

The partnership in contract training with CUBANACAN is expected to continue over the next four to five years with increased training offerings. This training will assist Niagara College in building a niche market in the tourism industry in the Caribbean assisted by a recent partnership with the Caribbean Hotel Association (CHA), creating potential co-op placements for students and graduates in Caribbean countries.

CHINA

In the early 1990's, Niagara College delivered educational development programs in one of the under-developed areas of China with funding from the Association of Canadian Community Colleges and the Canadian International Development Agency or ACCC-CIDA. Over the past two years the College has concentrated on the coastal area of China which has seen an economic boom in the areas of Shanghai, Suzhou, and Fuzhou.

Niagara College currently has 12 students from mainland China enrolled in various programs.

In addition, this winter the Ventures division is launching the first-ever off-shore delivery of customized programs to companies from an industrial park that is home to 120 international companies. Marketing has been accomplished through a seven-week fax campaign using promotional materials in Mandarin.

Over the next two years, the college will also be working to develop a partnership in China for the delivery of our Hotel Management Systems program and our Tourism Development program.

COLOMBIA

For the past two years, Niagara College has actively promoted the college in Colombia, inviting students into our ESL program as well as our post-graduate International Trade program, and is the only Canadian college with a training contract in the Colombian tourism industry. The revenues from this type of contract contributes to the contract training revenue goals of the college.

We have also partnered with the Asociación Panamericana de Instituciones de Crédito Educativo (APICE), a Colombia-based organization that regulates 19 Latin American countries in regard to overseas training. APICE has been directly involved in the college's student recruitment and contract training development.

Niagara College is also involved in student recruitment with APICE members in Venezuela, and will soon be working with representatives from Guatemala, Ecuador, and Chile. Activities such as these are important in positioning the College as a world centre of hospitality and tourism training.

THE COLOMBIAN HIGH SCHOOL PRINCIPALS PROGRAM

Eighteen Colombian high school principals spent four weeks in a specially designed training program as a result of a partnership with APICE.

In preparing for this training program, Niagara College submitted a list of ten professional training topics to the Ministry of Education in Colombia. Four topics were selected with a one-week allotment for each. The chosen topics were Leadership in School Management, the Implementation of New Technologies in Education, Communication Systems in Education, and Teaching Methodologies and Evaluation.

Translators were on hand for each of the activities as only one of the participants could speak English. Participants visited numerous regional high schools and were welcomed with open arms. Niagara's high schools gave their South American counterparts an excellent overview of Ontario's school system.

Ontario and Colombian high school educators noted that many of the challenges they face are felt globally. On the top of the list was student retention.

Niagara College in partnership with the educational institutions of the Niagara region is well positioned to present models and provide professional training programs for international educators. The International Education and Development Division at Niagara College has developed a niche in Professional Training for Educators, and is fortunate to have the assistance of partner educational institutions such as high schools and Brock University, to enable us to offer the very best developmental programs to our international visitors. Niagara College is aiming to develop further teacher training through this program with the assistance of the Ministry of Education of Colombia. Our partner, APICE, will then assist us to take our new program beyond Colombia to the 18 other member countries.

CONNECTING NIAGARA

Conceived as a joint partnership of Human Resources Development Canada (HRDC), Niagara College and the Business Education Council of Niagara (BEC), Connecting Niagara was designed to provide a focal point for discussion about technology infrastructure development in the Niagara Region.

The challenge for Connecting Niagara is to expand the discussion of how the Niagara Region can fully participate in the global smart communities movement. The first step is to get individuals, businesses and organizations connected in a basic way to the Internet. Beyond that, they require access to meaningful, usable and reliable information and software tools.

The Federal Government, through the Connecting Canadians Initiative, has set a goal that Canada will be the most connected country in the world in the year 2000. This means investment in a comprehensive high-speed communications infrastructure, as the vision of a connected country means building a high-speed network as well as the capability to recognize and take advantage of the opportunities that the network presents.

John Manley, Minister of Industry, spoke to the Thorold Chamber of Commerce on November 4. Manley focussed on the knowledge-based economy, government's role and some of the endeavours already taking place in this area including Connecting Niagara. In his speech Manley said, "Innovation, science, research and development, and connectedness will profoundly change the world we will face in the next decade. Move now, and we ensure that the 21st century belongs to Canada - and to Niagara."

Funding is available through a variety of current and planned programs, both federal and provincial. These funding programs may allow Connecting Niagara to increase community access to computers and the Internet or improve regional or local Internet contact. Opportunity may also be facilitated to review the Region's high-speed networking requirements.

The objective is to see a number of complementary initiatives underway which will, together, address a variety of needs across the region.

The Visioning Session and Symposium held on December 1 brought many organizations together to discuss common interests. As Wendy Newman, a member of the Blue Ribbon Panel on Smart Communities said, "The rocket science is in the partnerships." Connecting Niagara is a way to achieve the partnerships which can make these improvements possible.

By providing a forum for discussion for organizations from across all sectors of the Niagara community, the goal is to assist in defining how the region could benefit from this movement. Becoming a smart community involves more than just putting communications technology in the ground, although that is an important part of the equation. It means thinking about how we want to use that technology to enhance our lives and increase real opportunities for our citizens, businesses and organizations. In the context of that vision, we can set priorities, establish partnerships and implement specific solutions.

With high-speed worldwide access, distance no longer limits markets or imaginations. Connecting Niagara is about building partnerships and plans to provide these modern tools to allow individuals, businesses and organizations to innovate and create opportunity for the region.

For more information about this unique initiative please contact Heather Barfoot, project co-ordinator, Niagara College Ventures Division, (905) 641-2252, extension 4013, e-mail **hbarfoot@niagarac.on.ca.**

EUROPEAN AND EASTERN EUROPEAN ACTIVITIES

The International Education Division is currently involved in Hungary in a new partnership that will assist the Budapest College of Finance and Accountancy in designing a new degree program in Human Resources. Also, on September 17, a group of 24 Polish visitors came to Niagara College to begin discussions about student recruitment in both Western and Eastern Europe. Activity in Germany and Spain has been increased this year, with Italy, Holland and Greece to be targeted soon.

HUNGARIAN TEACHER TRAINING PROGRAM

The College was successful in securing a contract with the World Bank training program for a group of teaching professionals. The program focused on current educational developments, teaching methodologies and best practices in teaching English as a Foreign Language. The teachers designed professional development activities for their home schools, and developed business plans to introduce new initiatives in their school environments.

The month consisted of cultural, historical and social activities rounding out the full days of professional training. The staff, and guest lecturers from Niagara College, Brock University and the regional school boards, created a fulfilling experience for the Hungarians. The program provided an excellent exchange of knowledge and participating staff from the College say they learned as much as they taught - a rewarding experience for everyone.

SERVICE AWARDS 1999

On September 12, 51 staff were recognized for their service to the College at the annual breakfast which marks the beginning of the new academic year.

10 year Anita Beaulieu, Christine Berkhout, Donna Cunningham, Christine Drobnich, Johna Goyetche, Carol Jones, Katharine Marcotte, Olga Massei, Paula Potter, Joyce Rushton, Valerie Stacey, Lina VanEsch

20 years Anthony Albano, Philip Durrant, Sandra Dzakovic, Lorraine Gelinas, Carolyn Giganti, Erik Madsen, John Peacock, Raymond Sarkis, James Vida

25 years Charlotte Boyd, John Clark, Marti Jurmain, Gregory Laughton, Yvonne Michaud, Eileen Muir, Craig Piper, Janet Potton, Anita Price, Susan Reinhart, Shirley Roberto, Barry Sharpe, Jack Sibbett, Janice Vallance, Garfield Webb

30 years Glen Brooks, Sandy Brooks, Kenneth deLandro, Edward Fox, Sandra Fox, Thomas Honey, Helen Kovacs, Raymond Matthews, Desmond McCurry, Narendra Misra, George Stong, Roger Stouck, Bruce Tallon, Helen L. Wallace, Lawrence Wells, Edmond Wilson

From left: Award of Excellence winners Hans van der Slagt, vice-president, Administrative Services; Dave Spear, co-ordinator, Automotive programs; Carol Desroches, registration assistant, Registration and Records receive congratulations from Dan Patterson.

Award of Excellence Winners

Three Niagara College staff members were recognized for excellence at the College's annual Niagara Day breakfast held September 2 at the Glendale Campus.

The award winners are selected by their peers in each of the College's major staff groups, administration, faculty and support. Each nomination includes a brief description outlining the nominee's fine qualities and the reasons for honouring that person with the Award of Excellence.

This year's recipients were Hans van der Slagt, vice-president, Administrative Services. He has been with the college for 20 years and is directly involved with administration of the college including physical resources, information services, financial services and the implementation of the college's Master Plan.

Dave Spear has been a full-time faculty member since 1991. Prior to that he spent 12 years teaching part-time for the college. Spear is the co-ordinator of the college's Motive Power Training programs that encompass a broad range of automotive programs including customized training for industry. He was instrumental in the development and construction of the new Motive Power Skill Centre at the Welland Campus.

Carole Desroches, registration assistant, Registration and Records, has been with the college for 15 years and works closely with students registering at Niagara. She assists them with organizing and reorganizing their schedules. Desroches has the distinction of seeing students when they first enter the College and being directly involved in the arrangements for their graduation ceremony.

WITH DR. BONNIE ROSE

VICE-PRESIDENT, ACADEMIC

In the Loop

Each year, members of our Program Advisory Committees and other industry representatives provide educational programs at Niagara College with invaluable advice and support. They do this in a variety of ways.

As members of our regular program advisory committees, industry representatives help us to keep our programs up-to-date on changing industry needs, new technology, new ideas and opportunities for improvement. They provide us with contacts that often lead to important student employment opportunities, donations of equipment or other resources that benefit our students and programs.

We also depend on industry advisors to help us start new programs. In this year, ad hoc industry advisory committees and focus groups played a key role in helping us plan for some very important new programs, including specializations in several areas that are key to our region's economy:

- business (Golf Management and International Business)
- horticulture and agribusiness (Winery and Viticulture Technician and Greenhouse Technician)
- hospitality and tourism (post-graduate programs in Tourism Development and Hotel Management Systems)
- professional screenwriting

Industry and community advisors also assist us in broader endeavours that touch on many areas of activity at the college. This year, such groups have been vital to a number of existing projects and partnerships including:

- the Centre for Policing and Community Safety Studies (partnership with the Niagara Regional Police) at our Welland Campus
- planning and capital equipment for expansion of our computer-related programming at the Welland campus as part of the provincial Access To Opportunities Program (ATOP)

Bonnie Rose

- the Centre for Integrated Manufacturing Training and Applied Research (CIMTAR) at our Glendale Campus
- the joint vineyard project with Brock University (Cool Climate Oenology and Viticulture Institute) at the Glendale Campus
- the Landscape and Environmental Development Advisory Committee at out Glendale Campus
- plans for expansion and new development at the Maid of the Mist campus in Niagara Falls

At Niagara College our core business is to prepare our students for the world of work. The advice, information and contacts that our industry advisors provide to us are an invaluable resource to assist us in ensuring that our programs are relevant and in-line with industry needs and supportive of plans for regional economic development.

If you are a member of one of our advisory groups, or have participated in an ad hoc committee or focus group this year, I would like to take this opportunity to thank you for your time and commitment. Dedication and support of community members like you are key to our success in serving as Niagara's community college.

(905)735-2211
ext. 7688
brose@niagarac.on.ca

New this fall – Computer Technician Program

The Computer Technician program is the newest technical program at Niagara College. We now offer a three-year co-op technology program and this new two-year technician program.

Today's computer industry is one of the most rapidly expanding in all of technology as computers are being used in increasingly diverse applications in our society. Employment in the computer industry now has one of the highest growth potentials in our economy. Many of these positions exist in commercial, industrial and retail establishments.

Graduates of the Computer Engineering Technician program will have acquired skills useful in installation, troubleshooting, and maintaining PC systems and networks. The primary job markets for grads of this new program will be PC and Network systems support technicians covering the areas of:

- installation of PC and networking hardware and software
- maintenance of PC systems and networks
- help-desk and in-house support.

For more information contact Mark Csele, program co-ordinator at (905) 735-2211, ext. 7629 or email: mcsele@niagarac.on.ca

NIAGARA TO HOST ACAATO CONFERENCE

Niagara College will host the annual Association of Colleges of Applied Arts and Technology of Ontario (ACAATO) conference February 20, 21 and 22, 2000.

The conference, attended by college board members and presidents from across Ontario, will be held at the Sheraton Fallsview Hotel in Niagara Falls.

The Marketing and Communications department at Niagara College is facilitating the conference with assistance from students and faculty in the Special Events Management and Public Relations post-graduate programs.

A gala dinner, to be prepared by Chef J. Mark Hand, will be held at the Glendale Campus on Sunday evening for conference guests, and numerous Niagara College programs will be showcased throughout the three-day conference.

The Premier's Awards, administered by the Council of Regents, will be presented on Monday evening following a special dinner at the Sheraton Fallsview Hotel. The provincial awards program acknowledges the important economic and social contribution college graduates make to Ontario. Graduates demonstrating outstanding career success and contributions to their community have been nominated in the following categories:

1. Applied Arts: Creative Arts and Design
2. Applied Arts: Community Services
3. Business
4. Health Sciences
5. Technology

BUSINESS AND CORPORATE SERVICES GROUP
Making your business better
Learning. Training. Teamwork. Preparation. Certification.
If the drive to be better is at the root of education, then education is at the root of business.
Niagara College is a complete educational resource. We're here to help people grow and we're here to help your business grow.
(905) 641-2252
NIAGARA COLLEGE CANADA
Your Business Is Our Business
Our Corporate and Business Services Group consists of four separate teams of industry professionals with individual areas of expertise. Together they make up a business services and advisory group unrivaled in Niagara and beyond.
Business Development Centre (x4456)
The Centre's primary focus is on new business start-ups and new areas of growth for existing businesses, including international trade. The Centre's advisors connect clients to a network of industry resources and mentors, delivering a portfolio of government and private programs to help new business ventures.
Interactive Solutions (x4275 or x4277)
The Interactive Solutions Division delivers intense, high quality Information Technology training to individuals and corporations. From high-powered computer network training (Microsoft, Novell, Cisco, CompTIA) to self-paced programs on-line and CD-ROM, I.S. offers a full learning service that can be adapted to your needs--at home, at work or on campus.
Employment Services (x4165 or x 7777)
Niagara College Employment Services connects businesses to the right people--students of all ages and areas of expertise trained and prepared to fit into an existing business team. Our consultants assist businesses with all areas of hiring, from program and industry information, on-line job posting and on campus interview facilities, to video teleconferencing and career fairs.
Customized Training and Consulting (x4009)
By consulting with individual businesses throughout Niagara and the world, Customized Training and Consulting designs unique programs to meet specific needs. By utilizing our on-campus facilities or accommodating your on-site business concerns, specialized training and human resource consulting is delivered to address your organization's requirements.

January Starts 2000 Winter Term

The following is the list of programs with their campus locations offered by Niagara College starting in January 2000.

Program Name	*Campus*
POST-SECONDARY	
Business – Retail Management	Glendale
Business – Sales	Glendale
Business Admin. – Accounting (Co-op)	Glendale
Business Admin. – Accounting (Academic)	Glendale
Business Admin. – Human Resources (Co-op)	Glendale
Business Admin. – Marketing (Co-op)	Glendale
Business Admin. – Operations Management (Co-op)	Glendale
Computer Engineering Technician	Welland
Electrical Engineering Technician	Welland
Electronics Engineering Technician	Welland
Computer Engineering Technology (Co-op)	Welland
Electrical Engineering Technology (Co-op)	Welland
Electronics Engineering Technology (Co-op)	Welland
Computer Programmer/Analyst	Welland
Computer Programmer	Welland
Culinary Management (Co-op)	Maid of the Mist
Dental Office Administration	Welland
Educational Resources and Special Needs	Welland
General Arts & Science	Welland/Glendale
Horticultural Technician (Co-op)	Glendale
Hotel and Restaurant Management (Co-op)	Maid of the Mist
Journalism – Print	Welland
Landscape Technician (Co-op)	Glendale
Office Administration – General	Welland
Social Service Worker	Welland
Tourism (Co-op)	Maid of the Mist
POST- GRADUATE PROGRAMS	
Environmental Management	Glendale

Please refer to the Niagara College Career Guide for detailed admission requirements or visit our website: http://www.niagarac.on.ca

To apply contact the Admissions Office, Welland Campus (905) 735-2211, 641-2252, 374-7454, 563-3254, ext. 7618.

Janet Bradley, Biography

1997, GRADUATE OF MICROELECTRONICS MANUFACTURING

In 1994, following ten years in various retail sales positions, the job I enjoyed the most as a buyer for Shoppers Drug Mart was being phased out by a Point of Sale Perpetual Inventory system. As a single mom of two young school-aged children, I was having difficulty working the night and weekend floor supervision shifts that were replacing my Monday to Friday day-job as a buyer. I noticed a significant effect on my children's progress at school, as I was no longer available to help them with their schoolwork in the evenings. Basically, something had to change.

I went to the Canada Employment Centre and made an appointment with an employment counsellor. We discussed skills and interests and even looked at my eligibility for various Women in Trades and Technology programs. I did not qualify for these programs since I was working but the descriptions of the programs really caught my attention. After a few appointments I had the confidence to go check out the technology programs at Niagara College's open house. At this time I had no idea what I would be getting into but I sure was interested by what I saw and even more encouraged that the demonstration I viewed made sense to me.

I took some time to think over what I was planning to do and it felt pretty much like jumping off a cliff without looking over the edge to see how far down it was, or what I would be landing on. After careful consideration and trying to convince my family I had not lost my mind, I started my new program. In January 1995, I was a student again, enrolled in the accelerated Electronics/Engineering Technician program. I had it all figured out, the program started in January and ran four terms straight. I could finish a two-year program in 16 months. Like any other student I applied for loans to make ends meet. I hung on to working weekends at the drug store, helped my children with their homework and very strictly each night by 9 p.m., "Mom did her homework."

Although the students were significantly younger than I was, we formed a very close knit group quite early in our studies. Due to my child care situation my house became the study hall, which worked out well for everyone. We gave each other the support we all needed to get through the program. I am very grateful especially to Rudy and Scott for their friendship and support.

It didn't take long to realize this was not going to be an easy task I had laid out for myself. The work was very new and difficult but I loved it and my grades were very good. It also didn't take long for my instructors to start convincing me to change from the technician program to the technology program. I had to take some time to think that one through since it meant a much longer time commitment. By this time though, my family had stopped thinking I had lost my mind and they were right behind me cheering me along and providing emotional support. I had to give up the job at the drug store as the added workload of the technology program was taking its toll, but by third term I was able to supplement both my understanding of my first-year courses and my pockets by tutoring the first-term students. The technology program offered two co-op work periods. The opportunity to learn while I worked was a big factor in my decision to commit the extra two years to the program. My co-op at Gennum Corporation changed my life.

On the lighter side of college life, I became involved in two of the technical societies. Did I say on the lighter side? Well maybe at first, but I was soon asked to participate on the executive of the IEEE student branch as secretary and by second year, I was the Chairperson of the world's seventh largest student chapter! My involvement with the ISHM student chapter was the catalyst that helped me decide to specialize in Microelectronics. What a great decision that has turned out to be. In 1997 I was President of the chapter and worked with a team of students in the Microelectronics program to produce a multimedia presentation and ceramic circuit business card that knocked them dead in Philadelphia at the ISHM symposium. Our presentation won us the symposium's Best Student Display Award. Our competition included Virginia Tech and MIT!

Niagara College has been very good to me and I try not to forget them. I have remained involved with IEEE and speak with many students at the surrounding colleges and universities as part of my role on the Hamilton Section Executive. I also have a role at work that allows me to work with the educational facilities for training and recruiting purposes. Gennum has been very supportive of my ties to Niagara College by continuing to donate equipment to the Microelectronics department. I have also been permitted to invite students to attend various training sessions that were held at Gennum, to help them add to their knowledge when they enter the work force. For the price of a few seats in training seminars and a little extra effort, Gennum has gained a very successful Thin Film Technologist and a Thin Film Technician who won a Team Play award in his first three months with the company. Niagara College helped us out when a generator died by lending us one from their lab; when we returned it to the college we sent along a service technician from the generator manufacturer to help them get their system back up and running.

My personal and business relationship with the college is very important to me. The pride I felt when I received my diploma and the excitement of those around me when I told them I had graduated with honours will never be forgotten. Niagara College staff helped me find the way to provide a better lifestyle for my family and helped me to reach out and grab my dreams and then some!

"Nettwerking Sarah..."

WELLANDER CHRISTINA DUNKLEY'S AMBITION TOOK HER TO THE WEST COAST, AND A JOB MOST PEOPLE DREAM ABOUT

By Joe Barkovich

Tribune Staff/WELLAND,
July 1, 1999

Christina Dunkley had a feeling big things awaited in life. But it's safe to say she didn't see herself surfacing as singer/songwriter Sarah McLachlan's publicist so early in her career.

Even in an introductory, break-the-ice phone interview from Vancouver where Dunkley works for Nettwerk Records, it's hard not to pick up on the ebullience and effervescence that are part of her persona. Only 23, she exudes the kind of self-confidence that can figure prominently in propelling people along their career paths. Without it, the pace of progression can be plodding.

She's a former Welland resident whose family made this one of many stops in their travels. Christina's father, Grant, worked for CNR Police for 30 years and was transferred here and there. They lived in a string of towns and cities like Oshawa, Brockville, Belleville, Stirling and Nakina near Thunder Bay, before settling down and calling Welland home. He's now retired.

"Sometimes I have to pinch myself," Grant Dunkley says, sharing thoughts about his daughter's success. "I always though she'd be resourceful and do well but I never figured she'd go this far this fast."

She's a '93 graduate of Notre Dame in Welland and later of Niagara College's radio and television program with a major in radio and television presentation. Dunkley says she recalls "hordes of people" telling her she had a good voice and how she should put it to use somehow in the broadcast field. So she did.

She got jobs with local radio stations CHSC, CJRN and 101.1 The River after graduating from Niagara College.

"College was one of the best learning experiences of my life," she says, recalling Niagara College days with fondness, and with appreciation recalling instructors like Ron Tufts and Stu Black who she credits for providing support and encouragement.

She believes she was "fated" for the work she's doing, citing an experience in her final year at Niagara as just one example why.

"There's been a lot of foreshadowing in my life. In my final year at Niagara we were asked to write a list of goals, where we wanted to go, things like that. I wanted to go to Seattle, Vancouver, New York City, L.A. Well I've been to L.A. and New York City, I live in Vancouver and I go to Seattle once a month."

Last year's west coast transition was a spur-of-the-moment kind of thing. A friend who was moving to Vancouver asked Dunkley if she was interested in accompanying her. Dunkley quit her job, sold her car and made the commute, one-way.

"I came down here with the suitcase, that's it. My mom and dad thought I was crazy. But I had to cut the ties and go to big-city life."

After they were there two weeks, Dunkley's roommate showed her a newspaper help-wanted ad. It was about a job with a record label, though the company wasn't named. The ad was looking for "funky people" to apply and Dunkley's roommate suggested she check it out.

Dunkley typed her resume and faxed it to the address in the job ad. Two hours later she was called for an interview.

It turned out to be "an extensive screening process" but eventually she learned the position was the receptionist's job with Nettwerk. She got it in June 1998 and did the work about six months. Company officials realized they had more than a receptionist on their hands and Dunkley found herself promoted to the publicity department.

"I felt honoured that they had this confidence in me," she said. "Here I was someone who'd left the nest in Welland, left a huge, caring family with a tremendous sense of togetherness and travelled 5,000 miles to the other side of the country. What helped make things easier is the family experience I have here – everyone is caring, supportive, appreciative and that's what helped me become successful; when it's a happy atmosphere you do good things on the job."

Not that her personal characteristics don't help.

"I'm not afraid to get up in front of an audience and talk, I'm not afraid of people," she says. "I can be very dramatic, very emotional. I'm a total drama queen."

Debbie Spiotti, who taught drama to Dunkley at Notre Dame was surprised to hear what her former student is doing, but not surprised she's come so far.

"Christina never was one to sit back and let things happen," Spiotti said. "She was a go-getter, a real leader."

Spiotti taught her for two or three years. One of her recollections was Dunkley's gift for writing.

"I remember she wrote a play about AIDS for her OAC class project. Wow it was unbelievable," she said.

As publicist, Dunkley is involved in preparing bios about the performers, writing releases for the media, planning interview sessions with music critics and writers and arranging press conferences. She's also going on the road, attending shows in Barrie today and tomorrow, and Ottawa July 3.

McLachlan's latest studio album, Surfacing, has sold more that seven million copies in North America alone and her Lillith Fair concerts have become the most successful of summer-festival tour. Both have added substantially to her critical and financial success. Still, she is anything but a prima donna with a swelled head, says Dunkley.

She describes her as the "most down to earth, caring, loving person that I know."

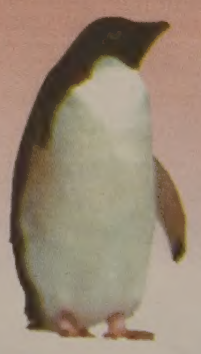
Dunkley is a publicist for other performers as well, one of them a Greenday-ish-like group, Gob.

She's proud of what she's accomplished, but says her experiences have provided some unexpected discoveries.

"I used to say `I've gotta go find myself,'" she says. "Well, I think I've found myself."

Alumni— *We Can't Do It Alone*

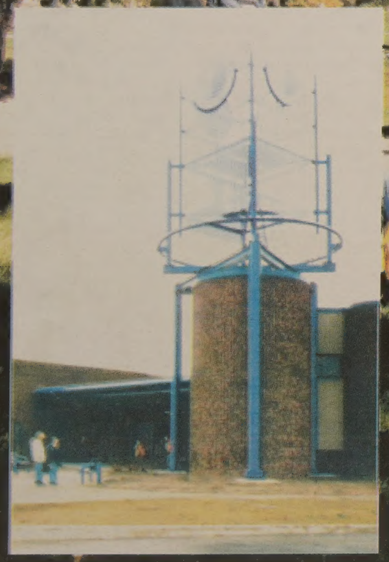
Once you have graduated from the college, there are a number of ways that you can still help your program and our current students.



- Referring job openings in your company to Employment Services
- Securing equipment donations for our programs
- Participating in panel discussions on employment or career issues
- Being a guest speaker to students from your program
- Offering unpaid, co-op work placement or internship opportunities for our students
- Securing scholarships or bursaries for our students

If you are interested in any of the above, please call
Alumni Services, (905) 641-2252 extension 4103
and ask for Liz Palmieri.

What's Happening at the Welland Campus?



Many programs offered at the Welland campus allow students to complete their diplomas on a part-time basis. As well, students enrolling who have already earned a degree or diploma can arrange to be given credit for their earlier work, and earn a college diploma in an accelerated program. Call our Info-Centre at extension 7559 for more information.

...LOTS!

In the fall of 1967, Niagara College, one of Ontario's new colleges of applied arts and technology, opened its doors to 425 students in temporary buildings on a 100-acre site in Welland. From this modest beginning, the College has grown to become the leading advanced vocational education and training resource in the Niagara Region and one of the most enterprising public colleges in Canada.

Niagara expanded rapidly in the 1970s and 1980s and new satellite campus locations were established throughout the region. It was an era of significant expansion of college facilities, programs and staffing at the College's main campus in Welland. New buildings to house a growing base of applied arts, technology and business programs, as well as student and learning resources, were established. In the intervening years, this campus has been significantly enhanced with state-of-the-art communications infrastructure and computer-based learning systems which link learners, teachers, facilities and campuses to each other and to the world. A 231-bed student residence now provides accommodation for a growing body of students drawn from across Canada and abroad.

As Niagara entered the 1990s, the college consolidated its operations at three major campus locations and realigned its programs and services in response to changing provincial economic priorities and consumer demands.

Full-time post-secondary and post-graduate programs located at the Welland Campus include:

- Art and Design Fundamentals – Graphic Design Production
- Broadcasting – Radio, Television and Film
- Child and Youth Worker
- College Vocational (Career and College Opportunities)
- Computer Engineering Technician
- Electrical Engineering Technician
- Electronics Engineering Technician
- Computer Engineering Technology (Co-op)
- Electrical Engineering Technology – Power Systems (Co-op)
- Electronics Engineering Technology (Co-op)
- Computer Network Operations (Post-graduate)
- Computer Programmer
- Computer Programmer/Analyst (Co-op)
- Construction Engineering Technology – Architecture
- Correctional Worker
- Dental Assistant – Levels I and II
- Dental Hygiene
- Dental Office Administration
- Early Childhood Education
- Educational Resources and Special Needs
- General Arts & Science
- Health Science Preparatory
- Human Relations
- Interactive Multimedia (Post-graduate)
- Journalism – Print
- Law and Security Administration
- Law Clerk (Co-op)
- Microelectronics Manufacturing (Post-graduate)
- Motive Power Operations – Automotive* *(Pending approval)*
- Office Administration – General
- Office Administration – Executive (Co-op)
- Paramedic
- Pharmacy Technician
- Police Foundations
- Professional Screenwriting (Post-graduate)
- Public Relations (Post-graduate)
- Recreation and Leisure Services
- Social Service Worker
- Special Event Management (Post-graduate)

Full-time post-secondary students
Total enrolment – 5073

Welland: 3260 students
(64.3 percent of total enrolment)

There are 298 full-time staff and about 449 part-time staff at the Welland Campus.

Phonathon

CALLING ALL GRADS

This winter our student callers will be phoning all of our grads during our Alumni Phonathon asking for their financial support. Donors will be able to target their donation to either bursaries for students in financial need OR new materials for our Learning Resource Centres. Each year the need increases as our government support decreases. Please give generously.

OPEN Learning Centre

Niagara College Continuing Education

Our Open Learning Centres, based at the Welland and Glendale Campuses are designed to meet the growing needs of students to keep pace with computer and management training. Our training schedules will allow you to learn at your own pace and are flexible enough to fit your regular work routine.

You book your time when you want. Interactive Multimedia Training and Computer Based Training are available throughout the year.

Please call the Open Learning Centre
(905) 735-2211, ext. 7511
Fax (905) 736-6010
Email: olc@niagarac.on.ca

Career Fair

MARCH 15TH
NIAGARA COLLEGE
GLENDALE CAMPUS
GYMNASIUM/CAFETERIA

10:00 A.M. TO 3:30 P.M.

A JOINT PROJECT WITH BROCK UNIVERSITY

Your chance to find out about exciting careers from company representatives

ALL ALUMNI ARE WELCOME!

Career Planning Service for Niagara College alumni

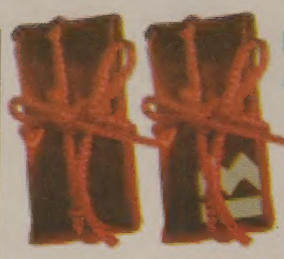
The Career Planning Service (CPS) is co-sponsored by the Business Education Council of Niagara and the college in co-operation with, and funded by, Human Resources Development Canada.

This service is available free of charge to unemployed adults. CPS provides assistance to individuals who are seeking to discover occupations that match their skills, interests, abilities, and personality type. State-of-the-art equipment and resources allow the client to access up-to-date information especially suited to their needs. Employment counselling services are also available.

CPS conducts assessments and career exploration programs designed for unemployed adults. The Career Development facilitators select appropriate assessment packages to work with each client individually or in small groups. Students may access the assessment services for a fee.

The centre also has a Career Library, which is a comprehensive resource centre providing individuals and groups with materials to help them in career exploration. For more information contact: Career Planning Service, 43 Church St., Suite 705, St. Catharines, ON, L2R 7E1; telephone (905) 988-3880; fax (905) 988-3984; e-mail: cps@becon.org. You can also visit their web site at www.npiec.on.ca/ ~ npiec.

A small investment today will provide information for effective career decisions tomorrow.



BANK OF MONTREAL ADDS COLLEGES TO MATCHING GIFT PROGRAM

College President, Dan Patterson, received a letter this past summer from The Bank of Montreal about their Matching Gift Program for Higher Education. The program, which was introduced over ten years ago, matches donations made by bank employees, directors and pensioners to the post-secondary, degree-granting institutions of their choice. In their letter, the bank announced that community colleges are now included in the list of institutions eligible to receive a matching donation.

In our last issue of NCompass we wrote about matching gift programs in relation to our Alumni Phonathon Campaign. The bank's letter prompted us to do some research into the number of corporations offering Matching Gift Programs.

Currently almost 500 corporations are members of the Matching Gift Program for Canadian alumni. A brief list of some of the companies participating in the program include: IBM Canada, AT and T, Inco Ltd., Ford Motor Company of Canada, Home Depot Canada, Marks Work Wearhouse Ltd., Nabisco Brands, The Mutual Group, Honeywell, and Bell Canada.

We also believe there are many small and medium-sized businesses that are prepared to match their employees' charitable donations.

Alumni making donations to the college should check with their employer's Human Resources Department to see if their company has a Matching Gift Program. Call Liz Palmieri at (905) 641-2252, extension 4103 for further information.

Job Finding Club

Need to revitalize your job search? Want some free professional job-search advice? Currently unemployed?

If so, you may be interested in joining a Job Finding Club, which is a three-week, day-time program providing you with:

- access to the hidden job market
- use of computers, fax and photocopy machines
- assistance with some of your postal and telephone costs
- clerical support
- networking opportunities

All members will benefit from the coaching and support of Human Resources Development Canada trained facilitators. Extended services are provided to assist you with your job search after your participation in the Club.

Niagara Region clubs are available at: Business Education Council (St. Catharines, 984-8505), The Learning & Resource Centre for Niagara West (563-1515), Port Cares Employment Resource Centre (Port Colborne, 834-3629), YACES (Welland 734-8631, Niagara Falls 353-1873, Fort Erie 871-3932). If you reside outside of the Niagara Region, call your local HRDC office for the location of a club in your area.

Marketing grad busy selling hockey

WELLAND NATIVE WORKING IN NORTH CAROLINA AS ASSISTANT GM OF PROFESSIONAL HOCKEY FRANCHISE

BY ALLAN BONNER
Tribune/WELLAND, July 15, 1999

Jeff Young is following in the footsteps of one of his idols.

Like Paul Beeston, the Welland native who has risen to the pinnacle of professional baseball, Young's ambitions are just as high.

"You can't get any higher in professional baseball than Paul Beeston is. I'd love to meet Paul, but one day I'd like to pick his brain a little bit."

At 25, the Niagara College graduate has recently been named assistant general manager of the United Hockey League's Asheville Smoke, but the high-paying job in North Carolina is just the beginning.

"I had a plan in my head, I'd never really told anybody – I wanted to be a GM of a team by the time I was 30 and now being assistant GM at 25, I figure I'm pretty much ahead of my schedule, so I'm pretty pleased."

Two fellow Canadians Young works with in Asheville have brought a very famous name to the team – Wayne Gretzky's younger brothers Keith and Brent.

"That's the thing. What a shadow to be in. How can you duplicate that? People will think, `He's got to be just as good,"' he said. "They've tried to create their own identities."

Keith has an impressive career as the GM and head coach of the Asheville Smoke, and Brent is by far the best player in the UHL.

"We just signed Brent to a two-year deal ... We're pretty excited because he is the premier player of the league."

Young has yet to meet the Gretzkys' famous brother.

"In the preseason (last year) the Rangers were coming down to play Carolina and Keith (Gretzky) and I went down and he was going to take me to mect Wayne, so I was pretty excited and pretty pumped up."

"Then, unfortunately, Wayne called that day and said he wasn't making the trip down."

Young, who graduated from the Niagara College marketing program in 1996, credits Jeff Eisenberg from the former Buffalo Sabres for his start in professional sports. He brought Eisenberg in as a guest for a class on marketing seminars.

"He gave me a lot of insight into how to go about it – what to expect those first few years. He really prepared me. That's for sure."

Young managed to get his foot in the door of professional sports by working as an intern for the Welland Aqua Ducks baseball team.

"Even though the team wasn't really supported, and the league wasn't that recognized, I was able to get my foot in the door and meet some pretty key people as it turned out for me."

After the team folded, he attended the professional baseball winter meetings in Boston and though he didn't find a job, he did learn a lot.

"I kind of learned what the bigger-market teams and minor-league teams were looking for."

Young was offered a job working with the Fort Wayne Wizards in Indiana.

Jeff Young

"I hadn't even interviewed with them, so it caught me off guard," he said. "I worked there for a season and that's probably where I learned the most."

Young was forced to move back to Canada because he couldn't get a work visa, but his time with the baseball team paid off.

He got a job working for the Smoke when they were still in Brantford. After one year with the team, the franchise was moved to Asheville, but this time he did get the visa that alluded him the year before.

"They had to be some of the noisiest crowds I've every seen," he said of the Asheville hockey fans who welcomed the team with open arms. "They really picked up on the game of hockey as the season went on."

The move from Brantford as well as other marketing initiatives increased season ticket sales 200 per cent and group ticket sales were up 700 per cent, Young said.

Young feels quite at home in the U.S. as a displaced Canadian amongst displaced Canadians.

"Keith (Gretzky) and I used to joke, we had the Canadian corner back there. We were joking with the other U.S. employees, "You can't step back here this is Canadian soil."

The only regret Young has is how rarely he has time to get back home.

"I was home at Christmas, and I'm home for just over a week now to see the family and watch my nephew play ball."

Ironically, the summer is the busiest time of the year for Young.

"That's when we sell 90 per cent of our season tickets, that's when we sell almost all of our rink board and program ads, different game promotions and things like that."

We asked our grads what information they would like shared with other Niagara College alumni. Here's a selection of what we received.

Send us your pictures, announcements and news...

If you are a grad and have news to share, drop by our website at **www.niagarac.on.ca** and go to the alumni pages. From there you can e-mail us your information and we'll make sure that we share your news with your fellow grads. If you don't have e-mail you can send us your news via fax at 905-988-4323 or mail to **The Niagara College Foundation, 135 Taylor Road, RR 4, Niagara-on-the-Lake, ON L0S 1J0.**

1971

Jack Rathjen *(Electronics Engineering Technology):* Jack is very interested in hearing from former classmates and teachers. He has travelled extensively with his work to Frobisher Bay, Ottawa, and Germantown, Maryland where he has lived since 1995 with his wife. Currently he is a Senior Program Manager with Spacenet Inc. Jack can be reached via e-mail at Jack.Rathjen@Spacenet.com

This summer we received an e-mail from one of our Nursing grads and we want to share this with our alumni.

Dear Alumni Services,

Could you tell me if the St. Catharines Mack campus is still open? If it isn't, I sure would like to hear from some of my teachers. Jan and Betty, you were my inspiration to keep on going, My Obstetrics teacher even had us doing skits, pretending we were in a labour room and what it would be like to take care of a patient in labour. Of course, I was the pregnant one!

Now I really do work in a labour room, and I really love what I do. All this because of Niagara College. How lucky can you get. With a little hard work and much studying, it's all worth it in the end.
Thanks

Jo Scott

Nursing '93

1973

Bruce Notley *(Business Administration – Marketing Management):* Bruce writes to say that he and his wife now live in Manitoba and own a hotel. He also let us know that his daughter, Sarah, graduated from the college in 1998 in Creative and Visual Design, twenty-five years after her dad!

1979

Frank Stewart *(Business Sales and Merchandising):* Executive Vice-President of Verge Stewart Insurance Brokers Financial Services, which is among the top 20 largest independently owned insurance brokerage firms in Ontario. After graduation, Frank obtained his Associateship with the Insurance Institute of Canada (AIIC) in 1995 and his Chartered Insurance Professional Designation (CIP) in 1998. Over the years, Frank has acted as a director for several not-for-profit boards, participated on several fundraising committees, served as President of the Fonthill Rotary Club and spearheaded a successful recreational trail initiative now know as the Steve Bauer Trail.

1985

Gerry Berry (nee Westhouse) *(Health Care Aid):* Since graduation Gerry divorced, remarried and widowed. She has been working since 1985 at the same job and has taken several courses related to her job over time. She spends her time with her three sons, two daughters-in-law, two grandchildren and one great granddaughter.

1989

Craig MacLean *(Broadcasting – Radio, Television and Film):* Craig has been out of touch with the college for a number of years, so he thought that ten years after his graduation it would be a good time to let his former classmates and teachers know what he is up to. He is currently the office manager for the Home Video Distribution Company operating out of Stoney Creek. When he is not watching movies (a BIG part of his job!) or smoking cigars with his friends, he is working on his first novel.

1990

Omar Bashir Halab *(Computer Programmer):* Omar has set up his own business in Tripoli, Libya called Fezzan Oases Touring Services Co. employing 15 staff. He is very interested in remaining connected to the college and helping with student recruitment.

Jeff Turner *(Broadcasting-Radio, Television and Film):* Jeff has spent six years at CTV working for the affiliate station CFTO-TV, and the last two years as a Technical Director for the CTV National News. Prior to that he even spent some time at CKNX-TV in Wingham, for those who remember the "Wingham" stories in class. The first half of '99 has been a very hectic and exciting time for Jeff as he got married and moved in to a new house with his beautiful wife Michelle.

1994

Patricia Willick nee (Taylor) *(Early Childhood Education):* Pat married Kevin Willick in July 1997 and is expecting her first child this December.

1995

Carole Stefnich nee (Carbonneau) *(Ambulance Emergency Care):* Carole got married on August 14/99 and is interested in hearing from her classmates. Contact Carole through the Alumni Office.

CLASS REUNIONS

Interested in getting together with the old gang? We'd love to help you organize a class reunion. For further information, please give Alumni Services a call at (905) 641-2252 extension 4103 and ask for Liz Palmieri. Here are a few reunions that are in the planning stages.

1976 LIBRARY TECHNICIAN

We're still looking for Veronica Craig. Plans so far are to hold a small get together in 1999 and a Silver Anniversary Reunion (25 yrs) in 2001. Joanna Zalewa will be coordinating the reunion. If you are interested in getting together or know the whereabouts of Veronica please e-mail Liz Palmieri at the college (lpalmieri@niagarac.on.ca) and she will forward your information to Joanna.

1969 SOCIAL SERVICE WORKER

Are you a Social Service Worker grad from 1969? Alan Turner is trying to organize a reunion of grads from 1969. There were 41 names on the original list and we only have current addresses for seven. If you are a grad, please e-mail Liz Palmieri (lpalmieri@niagarac.on.ca) with your current mailing information (and your last name while at college). We'll follow up with reunion information.

WHERE IN THE WORLD...

The following grads are still 'lost' as of March 31, 1999:

M.L. Babichuk, D.C. Dayboll, R. Digout, George Evans, Eleanor Fennell, Mary Gaverluk, C.E. Gilmore, B. Hoover, B.O. Huycke, S.M. Isbester, D.M. King, A.J. Kovacs, W.M. Macartney, S.M.A. MacDonald, N. MacKinnon, N.R. Main, F.M. Manno, N.J. Manzo, Velma Marlow, Jeanne McIntee,Tricia Medland, R.F. Nolan, S. Poanessa, H.M. Pasche, S. Sawada, C. Saxe, J.A Shantry, M.L. Sider, Donna Skeoch, M.C. Sterry, J.L.Thomas, A. VanVeen, D.M. Westley.

1985 MACK SCHOOL OF NURSING EDUCATION

A 15-year reunion is being planned for July 2000 for the class of 1985, Mack School of Nursing. Please forward your current address and phone number to: Wendy Frantz nee (Pavlakovich) at (905) 468-4102 or fax to (905) 468-4664 or e-mail to gfranz@sympatico.ca OR call Lou Anne Rochat nee (Grimwood) at (905) 262-4988.

Alumni Response Card

Tell us where you are, what you are doing, and what you'd like to see in NCompass. Photographs are appreciated, either head and shoulder or action shots, and preferably in colour. They will be returned on request. **(PLEASE PRINT)**

Mr. Ms. Mrs.

Name (preferred given) (surname)

Name at graduation (if different)

Home address

Telephone

E-mail

Program

Year of graduation

Company name

Position/Title

Telephone

E-mail

Business address

Type of service/industry

Notes, Remarks, Comments (use extra paper if necessary)

Pursuant to Section 41(a) of the Freedom of Information and Protection of Privacy Act, I consent for use of the above information about me for the purpose of alumni-related activities.

Signature

Please fax us your completed questionnaire to **The Niagara College Foundation** at (905) 988-4323, or you can mail it to the Niagara College Foundation, 135 Taylor Road, RR#4, Niagara-on-the-Lake, L0S 1J0

THANK YOU!

COMPUTER/ELECTRONICS/ELECTRICAL GRADS – KEEP THEIR CONTACTS

Faculty and staff in the School of Computer Studies and the School of Electrical/Electronics Engineering Technology programs, want to hear from grads. A divisional website, specific to technology programs, has been developed and is constantly updated. Contents include an online video, course descriptions, faculty home pages and more. Check it out, keep in touch with your program, and sign the guest book at: **www.technology.niagarac.on.ca**

Alumni to Alumni Advertising Opportunity

A new feature that we will be offering is our ALUMNI BUSINESS to BUSINESS feature in NCompass and on our alumni web site (www.niagarac.on.ca/alumni).

We will be publishing business card sized ads in NCompass. The rate per issue is $75, which includes a free posting of your card on the alumni web-site for a six-month period. If you would like your web site linked to the alumni web site, you can do so for an additional $50, for the six-month period. The rate for two issues of NCompass (a 12-month period) and posting on our web site is $130. For the alumni web site linkage to your web site, the fee is $80 for a 12-month period.

For further information or to take part in this unique alumni business promotion opportunity, please call Liz Palmieri at **(905) 641-2252 extension 4103.**

All advertising proceeds are directed to programs and services for our alumni.

Dental students working at scale

SHINE UP YOUR SMILE AT THE NIAGARA COLLEGE DENTAL CLINIC

The Niagara College Dental Clinic offers a variety of services to students and the community. Students in the Dental Hygiene program operate the clinics as part of their practical experience and as a service to the community. It is located on the third floor of the Simcoe Wing at the Welland Campus, 300 Woodlawn Road.

The Adult Dental Clinic operates from September through June.

Appointments include a complete examination, a thorough cleaning, scaling and polishing of teeth. Radiographs and fluoride treatments are provided as required. Fees range from 25 to 35 dollars for adult clients.

The Children's Dental Clinic (ages 5 to 15) operates from January through June. Children will receive a complete oral examination, polishing and receive individual oral hygiene instruction. Radiographs and fluoride treatments are provided as necessary. The fee for children is $10.

Limited appointments are available and are three hours in length. More than one appointment may be necessary. Other services such as pit and fissure sealants and mouthguards may be scheduled for a nominal fee.

The Restorative Clinic operates Wednesday from February to May. Appointments are usually one hour in length and an estimate of the fees is provided after complete examination and cleaning.

For further information call (905) 735-2211 • 641-2252 • 563-3254 • 374-7454, ext. 7758.

Safety Village update: *And the winner is...*

Who better to design a logo for a children's safety village than a child? The committee co-ordinating efforts to bring a children's safety village to Niagara certainly agreed and recently held a logo design contest open to elementary school students across Niagara. The winner was nine-year old Kayla Lee, a student at Matthews School in Welland.

Her winning design, modified slightly by Niagara College's graphic arts department, will be used to help promote the village to potential sponsors whose support will fund the village construction. The village, a hands-on centre for teaching safety measures, will be built at the Welland Campus beside the Child Care Centre. The committee, chaired by retired Niagara Regional Police Services officer, Harry Artinian, has completed a lease arrangement with the College and initiated fundraising for the project.

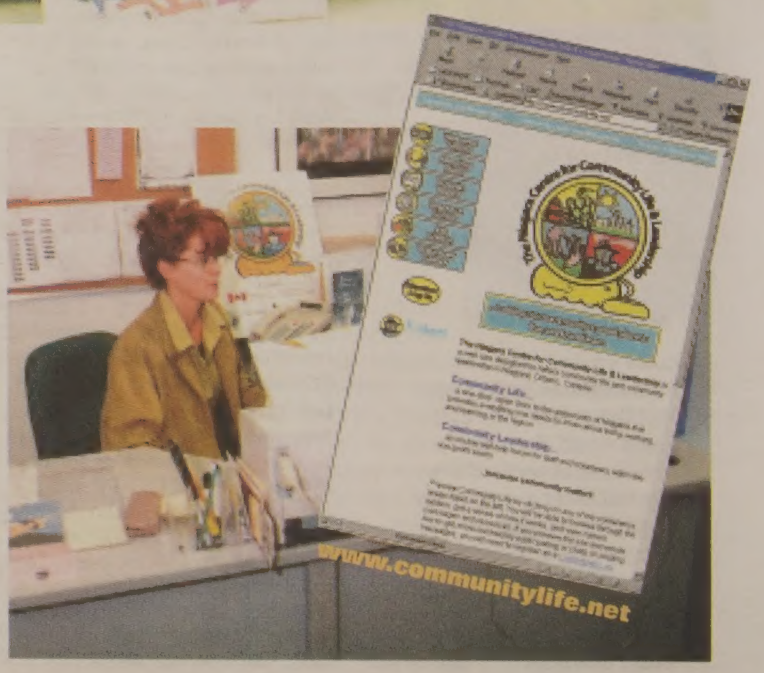
NCCLL: BRINGING TECHNOLOGY to Niagara's non-profit sector

The Niagara Centre for Community Life & Leadership has identified that Niagara's non-profit sector is technologically underdeveloped and has found a potential solution in Industry Canada's VolNet Program.

The centre located at the Welland Campus, has completed a comprehensive study titled the Wired for Good Technology Survey which revealed that only 25 per cent of surveyed non-profit organizations and their staff currently have access to the Internet and office e-mail.

Other findings of the survey indicated that 67 per cent of respondents have not established any goals related to their application of computer technology. Key barriers to achieving technology priorities included: no capital for the initial purchase, (47%), no funding for operational costs (39%), lack of knowledge and skills (29%), not enough time to implement these changes (22%), and lack of technical expertise and support (18%).

To address these needs the VolNet program has been developed. Through this program selected non-profit organizations will be provided with Internet access, computer equipment and basic support and training. For a fee of $515 plus taxes, eligible non-profit agencies will be equipped with a computer with software, a 56k modem, on-site installation and service, Internet connection for one year and additional training and support for staff and volunteers. The private sector and Industry Canada will subsidize the balance of more than 50 per cent of the purchase price.



VolNet is a federal government initiative administered by Industry Canada to improve the voluntary sector's access to information technology and to the related skills and tools available to help it play a stronger role in Canadian society. VolNet's goal is to offer Internet connectivity including computer equipment and Internet skills development and support to 10,000 voluntary organizations by March 31, 2001.

For more information about this unique initiative call Brenda Herchmer, Project Co-ordinator, Niagara Centre for Community Life & Leadership, (905) 735-2211, ext. 7603.

DAN PATTERSON

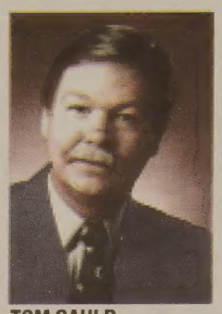
President, Niagara College

Dan Patterson began his career in Ottawa with the Federal Department of Indian Affairs where he held various positions, including Regional Manager of Training. In 1987, Dan joined the Ontario Ministry of Skills Development as Director of the Partnership and Training Support Services Branch.

Dan joined Niagara College in 1991 and was responsible for designing and implementing the College's Ventures Division, which involved delivering a full range of programs and services from basic workplace literacy to advanced technical training.

Appointed President of the College in 1995, Dan's achievements during his tenure include overseeing a major restructuring of the College's administration, and construction of a $38 million state-of-the-art campus in Niagara-on-the-Lake that opened in September 1998 – part of a $60 million Master Plan to expand and improve the College's facilities.

Dan has served as a member of a variety of organizations, including the Niagara Economic and Tourism Corporation, Niagara Gateway Project, Vision Niagara Inc., Niagara Information Technology Management Board, Business Education Council, the St. Catharines Chamber of Commerce, and the United Way.



TOM GAULD

Tom Gauld is Chair of the Board of Governors for Niagara College. Mr. Gauld has served as a Member of the Board of Governors since 1996, most recently as the Vice Chairman and Chairman of the Presidential Evaluation Committee. He has also been a standing member of numerous board committees including the Priorities and Planning Committee and the Property Committee.

Mr. Gauld is the President of Canadian Tire Acceptance Ltd. (CTAL) in Welland, Ontario. CTAL, the financial services subsidiary of Canadian Tire Corporation, markets a variety of credit card, insurance, telecom, and roadside assistance services to Canadian Tire customers.

He has an extensive international business background including a variety of senior executive and marketing roles in Canada, Europe, Chile, the United States, and South Africa. His work experience includes many well-known companies including Unilever, Bristol Myers, Smith Kline Beecham and Spalding Sports.

Mr. Gauld is a graduate of the University of Windsor.

MICHAEL DUFFY

Michael Duffy is Vice-Chair of the Board of Governors and serves as Chair of the Executive and Presidential Evaluation Committees. Mr. Duffy also serves on the Audit Review and the Property Committees.

Mr. Duffy is one of the co-founders of Niagara Under Glass, Niagara's newest agri-tourism attraction. He was formerly Chief Executive Officer of the Niagara Economic and Tourism Corporation (NET Corp.), the economic development and tourism agency for the Regional Municipality of Niagara.

Duffy, a certified economic developer and professional engineer, is a long-standing member of the Economic Development Council of Ontario and a member of the Economic Developers Association of Canada. In the past Mr. Duffy was involved with municipal economic development with the Regional Municipality of Halton. Professional and community associations include memberships in the Canada-U.S. Business Association (Niagara Chapter), Niagara College International Trade program Advisory Committee and the Professional Engineers of Ontario.

PIA SANDSTRÖM ARNDS

Pia Sandström Arnds serves as Chair of the Nominating and New Member Search Committee and is a member of the Board Executive and Presidential Evaluation Committees.

Ms. Sandström Arnds is a graduate of the University of Northern Sweden, Umeå, Sweden and has a Degree in Medical Technology, Specialization in Clinical Physiology. She is Executive Vice-President and Technical Adviser of Sandström Trade and Technology Inc. in Welland, a small, entrepreneurial company specializing in niche-oriented medical devices used within medical imaging, cancer therapy and neurosurgery.

Ms. Sandström Arnds has served as judge for Niagara Enterprise Entrepreneur Awards in Science & Technology and Export categories, and as judge for International Science and Engineering Fair in Health and Medicine category. She currently serves as Industry Liaison member on the Brock University Dean's Council and as support member of the Canadian Association of Women in Science, Brock University Chapter.

IAN MILNE

Ian Milne is a member of the Priorities and Planning Committee, in addition to his service on the Board.

Mr. Milne, Vice-President, Corporate Investments at Acres International Limited in Niagara Falls, received a Bachelor of Science degree in Engineering at Aberdeen University in Scotland. Having served more than thirty years at Acres, Mr. Milne has gained extensive experience in many facets of domestic and international engineering. He has an extensive background of work experience in the international arena including project procurement and management, technical assistance, as well as establishing international business linkages with corporate partners in developing countries.

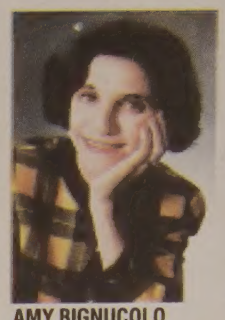
A current member of Dean's Council for Brock Business Faculty, Mr. Milne has served as director and chairman of the Niagara Regional Development Corporation, chairman of committees within the Association of Consulting Engineers of Canada, and campaign chairman of Professional Group for United Way.

MOLLY HARDING

Molly Harding serves as the Niagara College Foundation Liaison on the Board and is a member of the Nominating and New Member Search Committee. In the past she has served on the Property Committee.

Ms Harding received her education at St. Dominic's Convent in England as well as training in metallurgical engineering at Stoke Technical College in England. She has held the positions of Women's Editor and Special Sections Editor during a total of 25 years with The St. Catharines Standard. As the former editor of a community magazine, and having successfully worked with students and the general public, Ms Harding brings a special sensitivity and skills which help the College in being invitational, accessible and a community of learners.

She has shown strong support for entrepreneurship development through her extensive involvement in establishing learning centres and as a former executive director of the Junior Achievement Program in Niagara.



AMY BIGNUCOLO

Amy currently serves as the Board's Academic Liaison and is a member of the Nominating/New Member Search and the Executive Committees. She has also served on the Priorities and Planning Committee.

A certified hotel administrator, Mrs. Bignucolo is Vice-President of the Quality Inn Fallsview in Niagara Falls. Other positions she has held at the Quality Inn include sales and marketing, and general manager.

• was named Business Woman of the Year in 1996 and was the first woman to receive the Grand Misty Award for Overall Achievement in Tourism in 1990. She is a member of the Provincial/State Bi-National Task Force on Tourism, Niagara Gateway Steering Committee and the Niagara Falls Chamber of Commerce. Previous commitments include former president of the Niagara Falls, Canada Visitor and Convention Bureau, a member of the Winter Festival of Lights Committee, Niagara Falls Economic Development Agency and the Social Planning Council, among others.

BRIAN MERRETT

Brian Merrett serves on the Nominating and New Member Search Committee and the Property Committee.

Mr. Merrett, Chairman of the Niagara Parks Commission, is a leader in the tourism and hospitality industry in the Niagara Region. Prior to this appointment, he was Chair of the Regional Municipality of Niagara for seven years. His experience in municipal government and the private sector provides a further dimension to the services offered by Niagara College. Given the broad-based nature of Mr. Merrett's political and industry experience, he provides quality advocacy and support the role of the college to all constituent groups.

As the former regional chair which commissioned a major study, "Niagara Renewed–An Economic Framework for our Future", Mr. Merrett has made a lifelong commitment to supporting the industries, communities, and economic development priorities which will ensure the Region's success.

ANDREW NEALE

Andrew Neale is a member of the Audit Review and the Priorities and Planning Committees in addition to serving on the Board.

Mr. Neale is Vice-President, Information Technology, at the Niagara Credit Union in St. Catharines. He holds a Masters degree in Engineering from Cambridge University, England, and a Masters in Business Administration from McMaster University.

In his role of Vice-President, Andy leads a team of professionals to implement and support new technology at the Ontario's largest Credit Union. Prior to that, in his capacity of VP Digital TV for Rogers Cable, he launched the first generation of TV products to use Digital Video compression technology and two-way cable capability. Andy was also employed by Canadian Tire Acceptance Ltd. and Canadian Tire Corporation in several capacities including working in all aspects of information technology, supplier of credit card programs, and overall leadership and co-ordination of the Year 2000 effort. Andy is currently on the Brock University Faculty of Math and Science Advisory Council, and has served on the Welland Economic Development Commission.

DEBORAH ANNE SEVENPIFER

Deborah Anne Sevenpifer serves as Chair of the Priorities and Planning Committee and a member of the Audit Review Committee.

Mrs. Sevenpifer, Vice-President, Corporate and Support Services at the Welland County General Hospital, received a BA in Accounting from Brock University, a CA designation, a C.H.E. (Canadian Health Executive) designation, and has completed a two-year Health Services Management program through the Canadian Hospital Association.

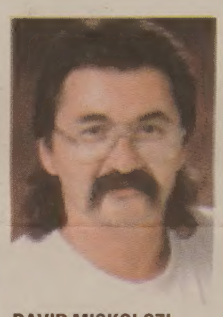
In her role as Vice-President, Mrs. Sevenpifer has introduced many significant and timely strategies to respond to the fiscal constraints faced by the hospital and provides expertise perspective on the institutional financial challenges that the college must address. Mrs. Sevenpifer has served on the Ontario Hospital Association Benefits Advisory Committee, the District Health Council's French Language Advisory Committee, the Kids World Daycare Board of Directors, and the Welland United Way Campaign Cabinet.

JOAN WARBIS

Joan Warbis is the elected representative to the Board of the Support Staff at the College. In addition to serving on the Board, she is a member of the Audit Review, Internal Elections, and Presidential Evaluation Committees. In the past, Joan has served on the Property Committee.

Mrs. Warbis is a graduate of the college, and is currently a Development Officer within the Ventures Division. She joined the college in 1980 and has held positions in Continuing Education, Contract Training, and Access and Student Success.

Mrs. Warbis is currently a member of the Board of Directors of Ride Niagara. She was a founding member of the Niagara College Aboriginal Education Management Circle and a union steward for support staff. Other former volunteer commitments include serving on the Board of the Welland Historical Museum, Literacy Link Niagara Advisory Committee, and the Career Planning Service. She was also a founding member of the Diskovery Program Business Advisory Board, a partnership between the college and the Ontario March of Dimes.



DAVID MISKOLCZI

David Miskolczi is the representative of Labour on the Board of Governors of Niagara College. Mr. Miskolczi currently serves as a member of the Priorities and Planning and Property Committees. In the past, he has served on the Academic Affairs, Administrative Affairs and the Nominating/New Member Search Committees.

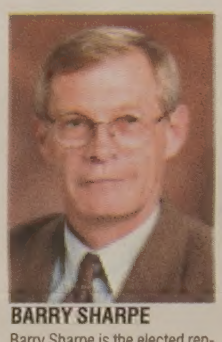
Mr. Miskolczi is a graduate of Notre Dame College School in Welland and has studied in a number of courses related to health and safety and labour topics through the Labour Studies Program at Niagara College and at other labour organizations.

Mr. Miskolczi is employed with Fleet Aerospace Corporation as an Aircraft Assembly Fitter and is chairperson, Health and Safety, for the International Association of Machinists and Aerospace Workers, Lodge 171. In addition, he has instructed in the areas of health and safety. He also holds the position of Education Director for the Ontario Provincial Council of Machinists.

KEVIN RELES

Kevin Reles is the elected representative of the students. In addition to serving on the Board, Kevin is a member of the Internal Election Committee.

Kevin is a third-year student in Niagara's Business Administration – Operations Management Co-op program. He is currently completing an eight-month co-op work experience with Algoma Central Marine as a Purchasing Analyst, and is also running for the position of President of the Student Administrative Council at our Glendale Campus. Kevin's work experience includes seasonal work with the City of Port Colborne, the Country Store Kettle and Grill, as well as the Port Colborne Kmart store. This past spring, Kevin served as Vice-President, Campus Affairs, for the Student Administrative Council of the College. He is involved with lacrosse, football and baseball, having been bestowed the Most Sportsmanlike Award by both the Port Colborne Sailors Lacrosse team and the Port Colborne Optimist baseball team.



BARRY SHARPE

Barry Sharpe is the elected representative of Administrative Staff. In addition to serving on the Board, he is a member of the Property Committee.

Barry is Dean of the Foundation Studies Division at the College. He is responsible for the English, Mathematics and Computer Literacy departments and the School of General and Preparatory Studies. Former roles include Director of Business and Entrepreneurship, and Director of Technology, as well as Professor in the School of Business. In 1994, Barry was bestowed the Niagara College Award of Excellence for Administrative Employees.

Barry's volunteer work has included Director of the Welland Minor Hockey Association, Member of the Welland Canal Parkway Development Board, Vice-President and Chief Stewart of OPSEU Local 242, President of the Welland Tennis Club, and President of the PC Association, Welland Riding.

DAVID DI MARTILE

David Di Martile serves as Chair of the Property Committee and is a member of the Board Executive Committee. He also serves on the Priorities and Planning and Presidential Evaluation Committees.

Mr. Di Martile, Regional Personnel Director of the General Motors Company of Canada in St.Catharines, received his Bachelor of Industrial Administration from the General Motors Institute.

A champion in the community with previous involvement on the Industrial Accident and Prevention Association and the Windsor Chamber of Commerce, Mr. Di Martile has been instrumental in developing one of the most successful partnerships in the Ontario college system involving five other colleges, the University of Waterloo, a national manufacturing association, and General Motors.

WILLIAM MUNROE

William Munroe is the elected representative of the Academic Staff at Niagara College. In addition to serving on the Board, Mr. Munroe is a member of the Priorities and Planning Committee and the Internal Elections Committee.

Mr. Munroe who has been a Professor at the college since 1968, received a BA in Geography and English at Waterloo University and a M.Ed. Instructional Techniques at Suny in Buffalo.

Mr. Munroe contributed in the concept, development and evolution of the Human Relations Program in both roles of Coordinator and Instructor. He has served as member of the Ontario College of Teachers and the Ontario Association for Geographic and Environmental Education.

HANS VAN DER SLAGT

Van der Slagt has been with the college since 1979, initally as dean of Business. He began his career in the college system with Sir Sandford Fleming College, and also has experience in the health field with Peterborough Civic Hospital and as a senior auditor with Price Waterhouse in Toronto.

HÉLÈNE MOSCATO

Employed in the President's Office since 1984, Moscato holds the dual role of Board Secretary and Administrative Assistant to the President. A graduate of Niagara College's first convocation in June 1968, her work experience includes positions at a law firm, the Worker's Compensation Board and in private industry.

PEGGY DAVIDSON

Peggy Davidson is currently Chair of the Audit Review Committee and is a member of the Executive Committee. She has also served as the Niagara College Foundation Liaison on the Board.

Ms. Davidson, who received her MBAdmin from Queens University and a BA from the University of Western Ontario, is currently Manager, Business Banking Services at the Toronto-Dominion Bank in St. Catharines. Former roles include Manager, International Trade Services and Manager, Commercial Services. She currently serves as Treasurer of the St. Catharines Business Club.

1999-2000 BOARD OF GOVERNORS

Niagara College

CELEBRATING 10 YEARS:
The Maid of the Mist Centre for Hospitality and Tourism

MILESTONES

- Opened in 1989 by Jacqueline Robarts, Niagara College President and Vince Kerrio, MPP, Niagara Falls
- Renamed Maid of the Mist Centre after a $500,000 donation from the Glynn family, Maid of the Mist Corporation.
- Proud hosts of: Showcase of Chefs, Academy Awards of Foods in Niagara and International Days
- Showcased at: Cuveé, Taste of Niagara, Welland Food Festival, Savour Niagara

FACILITIES

- 50,750 sq.ft. building
- More than 500 students
- Extensive food and baking laboratories
- Wines and mixology laboratory
- 100-seat lecture/demonstration theatre with sound and video equipment
- Learning Resource Centre with large library collection, reference material and computer learning stations
- The Kerrio Room, a full-service dining facility open to the public for lunch and dinner throughout most of the year
- Spacious central foyer used as a venue for receptions and special events
- Areas for customized training, corporate training and conferences

PROGRAMS

- Culinary Management (Co-op)
- Hotel and Restaurant management (Co-op)
- Hotel Management Systems (Post –graduate)
- Tourism (Co-op)
- Tourism Development (Post-graduate)
- Continuing Education courses
- Casino training
- Contract training

THE KERRIO ROOM

beginning January 18
Open Tuesday to Friday for Lunch and Dinner
For reservations call (905) 374-7454, ext. 3602
Available for private parties and special functions.

The Kerrio Room is a full-service dining room located at the Niagara College Maid of the Mist Centre for Hospitality and Tourism, 5881 Dunn Street, Niagara Falls.

Lunches and dinners are available mid-September to mid-December, and mid-January to mid-April and are prepared and served by students of Niagara College's culinary and hospitality programs.

Showcase of Chefs

Once again the Maid of the Mist Centre for Hospitality and Tourism is presenting its annual Showcase of Chefs. The showcase features some of the Niagara Region's most prominent chefs preparing, along with students of the college's culinary programs, culinary masterpieces served in the Kerrio Room. The showcases run from early November to March.

"We're thrilled to welcome some of the area's finest chefs and we've tried to assemble a group of chefs that are representative of the Region," said J. Mark Hand, chef de cuisine, Maid of the Mist Centre. "Each chef has his own style and flair that we will explore, in delicious detail, at each showcase."

Hand, along with Sous Chefs, Vincenza Smith and Jim McLean are welcoming this year's featured chefs: Paul Mindra, Old Stone Inn; Stephen Treadwell, Queen's Landing Inn and Conference Resort; Antonio de Luca, Hillebrand's Vineyard Cafe; Lee Parsons, Prince of Wales Hotel and Walter Berg, Casino Niagara.

The showcase dinners are accompanied by wines from Konzelmann Estate Winery, Henry of Pelham Estate Winery, Stoney Ridge Winery, Pillitteri Estates Winery and Hillebrand Estates Winery.

The Academy Awards of Foods in Niagara on Sunday, March 26 is a gala evening that will feature all the showcase chefs along with J. Mark Hand preparing a spectacular meal presented with an Academy Awards theme. For tickets contact ext. 3602.

"We really appreciate the support we get from all the chefs," said Hand. "The showcases give our students the opportunity to work with them and observe not only the preparation of the food but the various methods and styles of presentation."

All the proceeds from the showcases directly benefit the students of the Maid of the Mist Centre for Hospitality and Tourism.